

Dear Friend,

As promised at the last Shareholders annual meeting, the NLCP Limited Management Committee would like to ask you to fill out a survey about how you have used The New Inn and how we can improve what it has to offer. We are particularly keen to get feedback from those in the community who do not use The New Inn, or use it infrequently.

The first section is to help us compare this survey with the previous one conducted in August 2016. The second section is about how we can improve what we are offering at the moment. The third section is exploring what other offerings we should be considering.

We have included examples of how to fill out the boxes in the shaded cells. The information in the square brackets is additional information for your guidance.

Once the form is completed it can be returned to the Management Committee via any of the following routes:

- Drop off at The New Inn
- Drop off at one of our collection points
  - Wolverton: Graham Lewis, The Nook, Wolverton
  - Langley: Brian Keefe, Corn Cottage, in Manor Farm, Ford Lane, Langley
  - NL Wolverton Rd: Maggy Rogers, High Ridge, Wolverton Road
- Submit a photograph or a scanned image to [survey2018@nlcp.ltd](mailto:survey2018@nlcp.ltd)

We would ask that you return the completed forms by 17<sup>th</sup> February 2019.

## 1 About you and yours...

If more than 6 members in your household we would ask for the 6 eldest to be represented.

Post code [optional, but it would help us break down our analyses]	
Is there a New Inn shareholder in the household? [Y or N]	
Is there a NLCP Limited volunteer in the household? [Y or N]	
If not, would you like to be a volunteer? [Y or N]	

	Example	Person 1	Person 2	Person 3	Person 4	Person 5	Person 6
Age [in years]	<b>47</b>						
<b>On average, how often:</b>							
Do you use the pub?	<b>1 x m</b> [1 a month]						
Do you use the restaurant?	<b>2 x y</b> [twice a year]						
Do you go to coffee mornings?	<b>1 x w</b> [1 a week]						
Do you use the Enchanted Garden?	<b>1 x m</b> [1 a month]						
Do you use the takeaway service?	<b>2 x y</b> [twice a year]						
Would you use the shop?	<b>1 x d</b> [Daily]						

## 2 What can we do better...

What would encourage your household to use the facilities more often?	Yes (✓=probably yes, ✓✓=definitely yes)	No (x=probably not, xx=definitely not)
More discount offers		
Better service level		
Better facilities/furnishings		
Greater choice of food		
More local produce		
Better 'What's On' information		
Better takeaway service		
Other suggestions or additional comments [please use free text]		

## 3 What can we do that's new...

What sort of hobbies or activities would you like to see?	Yes (✓=probably yes, ✓✓=definitely yes)	No (x=probably not, xx=definitely not)
<b>Inside clubs</b> e.g. Scrabble		
Conversational languages		
Board games club (e.g. dominoes)		
Child friendly times		
Live music		
<b>Outside clubs:</b> e.g. Cycling		
Nature studies		
Specific suggestions or additional comments [please use free text]		

## 4 Have your say...

Is there anything else you would like to add or suggest that you feel could make The New Inn a better community pub?